

09/433,139

reading personal information from the portable device retained by the customer;

analyzing the personal information read from the portable device; and
supplying specific information tailored to the customer based upon the analyzed personal information.

32. (new): A method according to claim 31, further comprising the step of storing the analyzed personal information in a database entry for the customer.

33. (new): A method of operating a self-service terminal, the method comprising the steps of:

establishing wireless communication with a portable device retained by a customer at the self-service terminal;

preparing data relating to a transaction that has been executed at the self-service terminal;

transferring the prepared data to the portable device via the wireless communication to provide the customer with an electronic receipt;

reading schedule information from a calendar program executing on the portable device;

analyzing the schedule information read from the portable device; and
supplying specific information tailored to the customer based upon the analyzed schedule information.

34. (new): A method according to claim 33, wherein the specific information relates to events or activities occurring in a location associated with the schedule information.

35. (new): A method of operating a self-service terminal, the method comprising the steps of:

establishing wireless communication with a portable device retained by a